

c4.Phone

Handles more than your Phone Calls

Manage your Contacts like a Professional



Phone Calls on Your PC



Integrated Synchronisation with
Microsoft Outlook



User-friendly Interface



Hands-free for more Flexibility



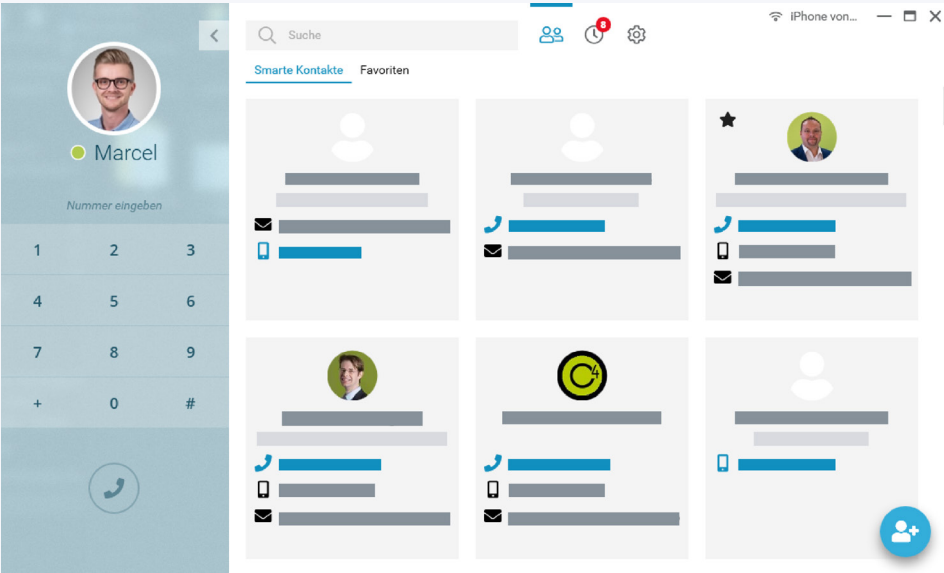
Individual Settings for Sync Times,
Instant Search Activation and More



Boost Your Productivity



The overview shows people you last contacted including relevant information such as phone number, email, address, etc.



Let your computer handle your phone calls. c4.Phone provides more information about your conversation partner.

As an integrated client-server application, c4.Phone runs on a local server or in the cloud. The connected database enables you to manage contacts and their information in sync with Microsoft Outlook. Additional information can be collected through notes, the automated activation of Outlook instant search and if installed, files

and documents created by the conversation partner are provided by c4.Hub.

Let c4.Phone prepare phone calls for you. All the information and tools you need in one application.

Contact Management and Call History

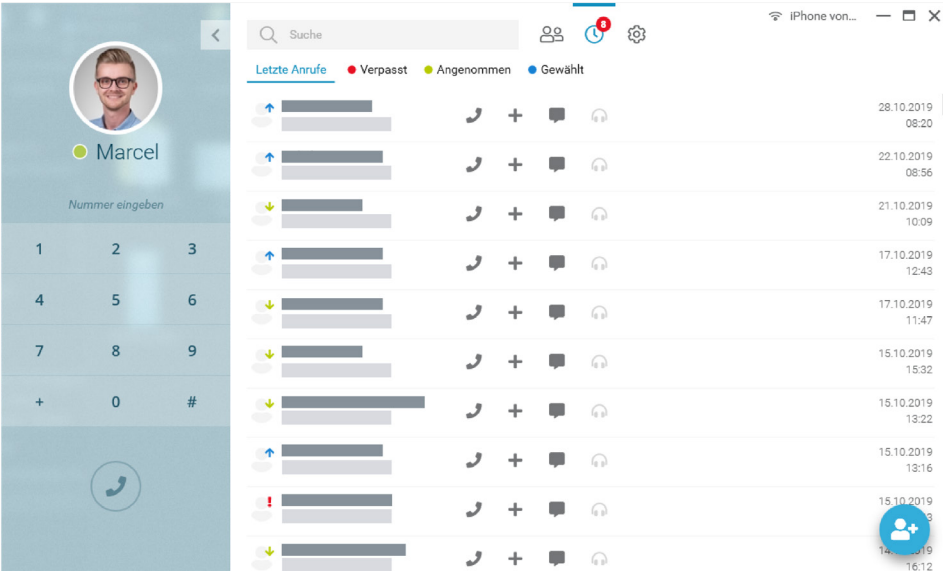
c4.Phone can handle standard management functions like edit, create new, delete a contact. Contacts are managed and

synchronized with your Microsoft Outlook contact list to ensure up to date information and a seamless user experience.

The intuitive user interface provides various overviews of contacts and favorites as tiles as well as the call history including indicators for missed, incoming and outgoing. The tile format allows the display of additional information such as company name and address, email address, phone numbers (landline, mobile, private, business), etc.

Outlook Integration

In order to grant a seamless integration into your digital workplace, contact and information management in c4.Phone works via Microsoft Outlook. Therefore, information is always in sync. Furthermore, depending on your individual settings, c4.Phone can initiate Microsoft Outlook Instant Search, displaying all relevant



The call history shows call dates, time, notes taken, audio recordings, ...

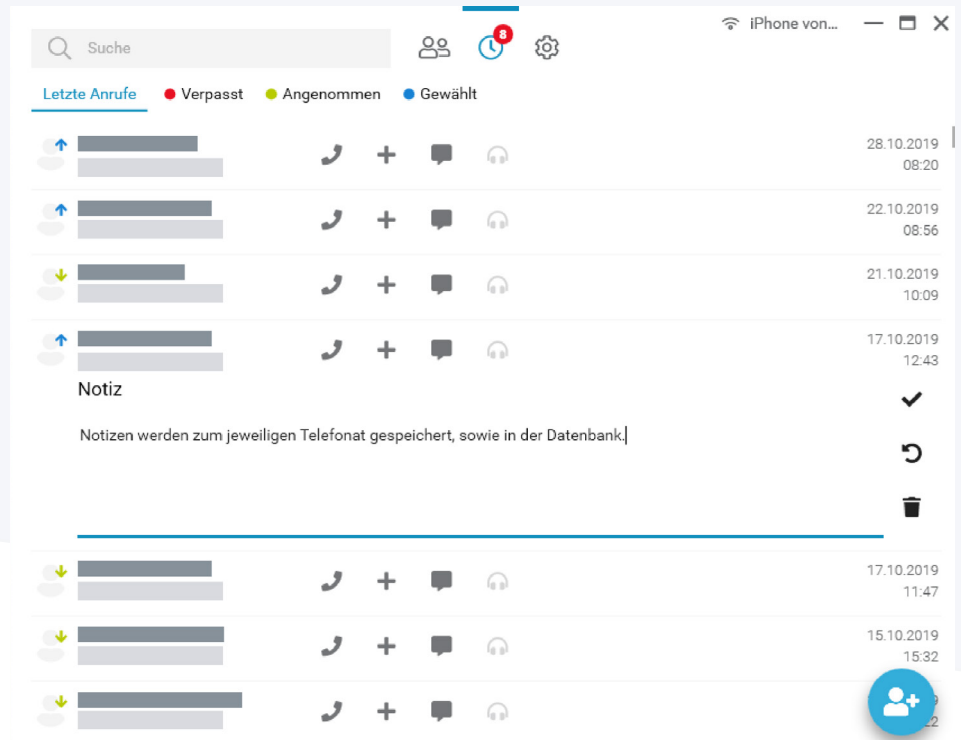
emails you exchanged with the contact who calls you or the contact you are calling. This provides additional information to the notes you can take in the application. Incoming or outgoing calls also initiate the display of the relevant contact information in the desktop window of c4.Phone.

Notes and Audio Recordings

Phone calls to deliver important information lack a dedicated space for correspondence notes. c4.Phone lets you take notes for individual calls quickly and easily. The information is saved in the database and directly accessible in the application. Thereby, you avoid losing information written down somewhere and randomly distributed around your workplace.

For additional security purposes, c4.Phone gives you the possibility to create audio recordings either automatically upon the start of a new conversation or subsequent to the conversation start. What is more, separated soundtracks

Compress and manage information efficiently with Microsoft Outlook und c4.Phone.



Notes are saved with the corresponding call and in the database itself.

provide clarity and additional security features.

CALLTO und Chat

c4.Phone also acknowledges “CALLTO” and “TEL” protocols in the web, letting you call the respective numbers directly on your computer. Additionally, the same function is available in Microsoft Outlook if a number is saved in the contact information.

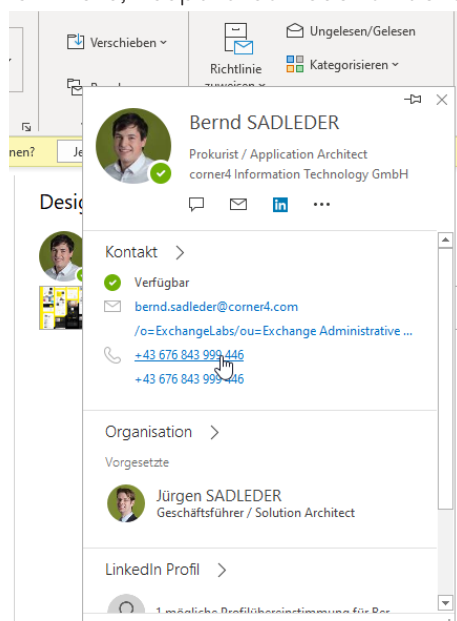
Reduce the switching between programs by starting emails with the email address in the contact information in c4.Phone. You can also use the chat shortcut provided, enabling you to set a standard program to start chatting

for example with your colleague. Standard chat programs are e.g. Microsoft Teams and Skype for Business.

Presence State, Forward, and Conference

Status indicators let you see the availability of your team members and colleagues.

Depending on your provider, phone calls can be forwarded easily directly in the application. Similarly, c4.Phone aids the management of conference calls in terms of adding and ejecting conference call members. The individual handling of these calls again depends on your provider.



CALLTO protocols are recognized and can be executed with c4.Phone.

The comprehensive accumulation and display of information in addition to simplified handling enables more flexibility and increased productivity for the individual user.

Intuitive operation and intelligent integration avoid unnecessary switching between systems.

Next Steps

You would like to use c4.Phone in your company? Just visit our [Website](#). Feel free to contact us via phone or the contact form. We're happy to help you with any questions you have regarding our products.

